

Helpline Statistics 2016

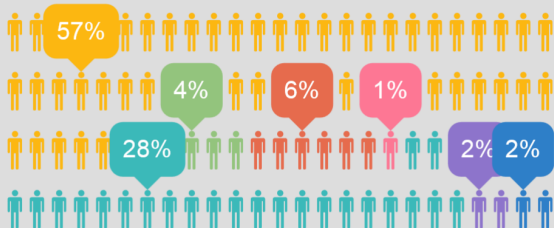
There were 1730 enquiries to the Helpline in 2016.

57% of calls were from parents.

We received calls from all 32 local authorities in Scotland. The highest number of these are from the City of Edinburgh.

Enquiries come in the form of telephone calls, emails and through the WebChat service.

Who contacted us?



- Parents (57%)
- Adults (28%)
- Support Workers (4%)
- Employers (6%)
- Health Profs (1%)
- Other relations (2%)
- Teachers (2%)

What did people ask about?

