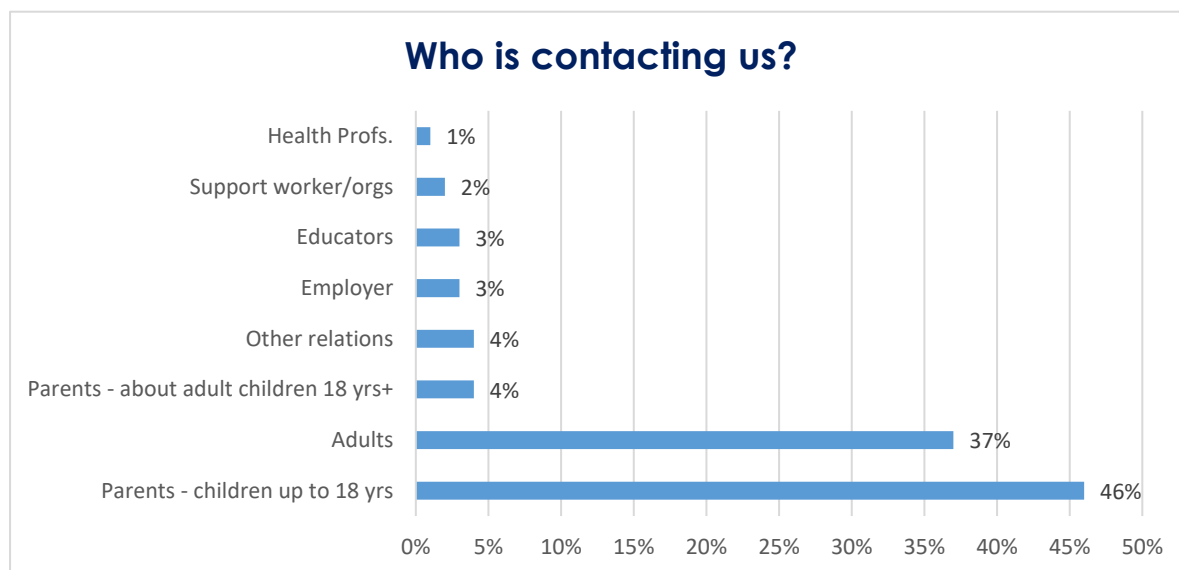
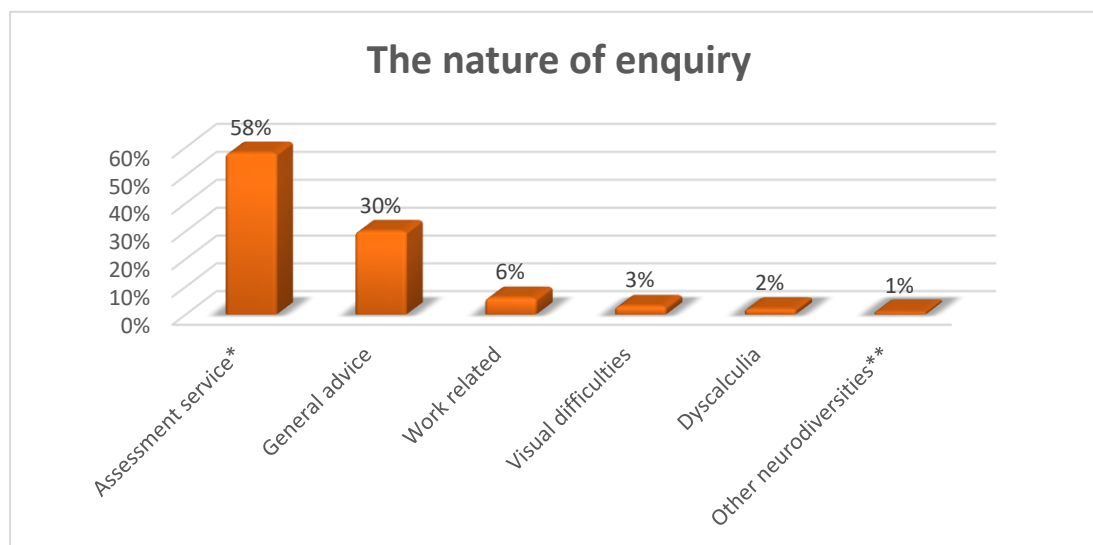


# HELPLINE 2020

## Helpline enquiries



## Reason for calling:



**\*Assessment Service** – indicates the number of requests for Dyslexia Scotland's list of assessors from people wishing to book appointments. The number of requests increased by 9%, from 49% in 2019, to 58% in 2020.

**\*\*Other Neurodiversities** represent enquiries asking for advice about other challenges such as Auditory Processing Disorder, Autism and Dyspraxia.